

November 24, 2021

Dear Lorien Residents and Families,

Thanksgiving is one of the most meaningful holidays to me because it provides an opportunity to gather with our loved ones and reflect on gratitude. I don't think there has ever been a time in living memory when I – and the entire world – have been more grateful for our own families and our extended Lorien families.

As we fight towards the light at the end of the tunnel of this cruel pandemic, I wanted to take the time to share my gratitude for you, our residents and their families, and also for our amazing, bold-hearted Team Lorien – of which you are integral members.

Filmmakers and historians are beginning to write the first pages of the story of what we all given and endured during these trying times. I invite you to watch one such documentary tribute here: <u>Provider Magazine's "Closed Doors, Open Hearts: Nursing Homes and COVID-19"</u>.

I challenge you to make it through this video without shedding a tear. I could not. At 25 minutes, it's long, but I believe it's worth your time because it captures exactly what we went through and how we have been fighting through this crisis

When your loved ones moved into Lorien, none of us had any idea that our lives would turn upside down overnight, or that we would find ourselves fighting on the front lines of a war against a merciless viral pandemic.

What you continue to give to our residents, our staff, and each other is nothing short of heroic. What you have endured physically, mentally, and emotionally is humbling. The fear and anxiety, the heartbreak and PTSD you have endured – and probably continue to endure – have been enormous and historic.

Many days we all felt we were fighting this battle alone in our buildings. But you shared and bolstered our determined spirits and unfailing hearts. And now, the community is taking notice.

This Thanksgiving, I'm giving thanks for you and Team Lorien, for enduring what we've been through together, for our efforts to rebuild, and for courageously moving in the right direction out of this darkness and into better times.

Sincerely wishing you the very best this Thanksgiving and always,

Lou Grimmel, Sr. CEO

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