



June 25, 2020

Dear Lorien Residents and Families:

I know you are anxious to reunite with your loved ones soon, and I cannot thank you enough for your continued patience. As we mentioned earlier, although Governor Hogan has announced that restricted visitations for assisted living communities and nursing homes can commence, the Maryland Department of Health (MDH) has outlined strict guidance before it is possible. Each Lorien facility has been working hard to fulfill those State requirements so that your long-awaited visits can safely begin.

At this time, our only free standing assisted living facility, Harmony Hall, has begun outside visitation. Since our other four assisted living communities are housed in the same building as our Nursing Homes and share staff and food preparation areas with them, nursing home guidance from the MDH that will allow for these visits has proven to be challenging. However, Lorien will continue to focus on completing the current MDH criteria with the hope that we will be able to open up visitation for all of our communities soon. I will keep you updated, as always.

Governor Hogan has also announced that testing for Maryland nursing home staff will occur weekly for employees. How and when the MDH rolls out this testing also impacts visitation. The MDH guidance for weekly staff testing remains unclear and somewhat complicated. We are preparing and staying in constant communication with the MDH to move the process along safely. Please know testing for our symptomatic residents will continue and that we will remain diligent in our infection control practices. Again, the health and safety of your loved ones and our staff is always our main priority.

Finally, please join me in recognizing and thanking our Certified Nursing Assistants (CNAs) and Geriatric Nursing Assistants (GNAs) as National Nursing Assistants Appreciation Week comes to a close. I know you will agree that our gratitude for our remarkable team and our CNAs and GNAs caring for your loved ones cannot be measured. They continue to go above and beyond to keep our residents engaged and safe during this unprecedented time. I am in constant awe of their work.

Sincerely, Lou Grimmel, Sr. CEO, Lorien Health Services

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