

3.13.20

To Our Residents and Family Members:

We first want to thank you for your support and patience as we navigate COVID-19's impact on Lorien and our communities. The safety and wellbeing of our residents and staff remains our first priority.

This week, the World Health Organization (WHO) declared COVID-19 a global pandemic. The President urged nursing homes to restrict all medically unnecessary visits, and yesterday Governor Hogan announced a series of major actions to protect public health and safety and limit the spread of the COVID-19 pandemic in Maryland. Among those actions, he raised the Maryland Emergency Management Agency (MEMA) activation level to full and closed all senior citizen activities centers beginning today until after termination of the state of emergency and the proclamation of the catastrophic health emergency has been rescinded.

In response, we ask that family and friends do not visit our locations. Out of an abundance of caution, we are limiting all non-medical visitors to our facilities. Signs have been posted on our entryway doors to notify visitors of this policy and we are actively screening all individuals, including staff, who need to come into the building.

To date, there have been no reported cases at Lorien.

Despite this ongoing situation, please rest assured that life within the Lorien communities still goes on. Residents will still enjoy events, therapy sessions, regular everyday activities, etc.

We understand that connecting with your loved one and being involved in their care is incredibly important, and there are a variety of other ways you might consider communicating with them. These may include phone, email, text, video chat (e.g. FaceTime and Skype), or social media. Please reach out if you need assistance implementing any of these forms of communication.

Lorien will continue to follow the recommendations of the CDC on prevention steps and we are staying up to date with the CDC recommendations as they may continue to change. In addition, Lorien is in close contact with the local and state health department, and we are following their guidance.

For additional information, please visit the CDC's coronavirus disease [information page](#). The Lorien website also has a Coronavirus informational page which can be found on www.lorienhealth.com and is updated regularly (the direct link: <https://www.lorienhealth.com/coronavirus-info>)

We will communicate new developments as they occur. Again, thank you for your patience and trust in Lorien.

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