

## April 16, 2020 Update

Dear Lorien Families:

Yesterday, Governor Hogan commented during his press conference, “There are some very real reasons for hope and optimism right now, and there is clearly a light at the end of this tunnel.”

He went on to detail several public safety and health initiatives that can help Maryland address the pandemic’s challenges, including an order requiring masks or face coverings to be worn in stores and on public transit beginning Saturday. Keep in mind, universal masking for our staff began on April 2. Our residents will not be required to wear a mask in our facilities because they are not engaging in communal activities, only one-to-one interaction with a staff member who is masked. It is important that we all do our part to keep our community safe and move to reopen the state. If you plan to visit your neighborhood store, wear a mask. The CDC offers a few tips on how to make and use masks effectively, [here](#).

In addition, the Governor discussed areas of focus to support health care facilities as the pandemic continues, including ramping up supplies of personal protective equipment (PPE). Please know that Lorien fully supports the state’s objective and has also devoted full-time staff to its own effort to procure supplies of PPE.

You may have also noticed the nursing home industry continues to be a focus in our local and national news. I mentioned this last week and think it’s prudent to reiterate it here. We understand that you could be overwhelmed with multiple reports in the newspapers, on television, and shared through social media. These reports can cause an increased feeling of anxiety, uncertainty, and sometimes even distrust.

**We want you to know that Lorien is committed to being a trusted resource in keeping you apprised of developments in regular updates such as this, and in answering any questions you may have.** You can continue to expect communication from the corporate office every Monday and Thursday at 8:00 p.m. Similar to this email, it will detail important updates or simply state, “There are no important updates at this time.” Additionally, remember to reference our website for updated COVID-19 information: [www.lorienhealth.com](http://www.lorienhealth.com)

Finally, I encourage you to visit and follow Lorien’s social media channels for heartwarming stories about our wonderful residents, Lorien “heroes,” and the outpouring of community support.

Sincerely,

Lou Grimmel, Sr.  
CEO, Lorien Health Services

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