

May 3, 2021

Dear Lorien Residents and Families,

Since sending last Thursday's letter (attached for your convenience), I've received several follow-up inquiries from some families. I'm concerned that there may be some confusion about the new visitation guidance. So, I want to address this issue again in tonight's letter in hopes of offering clarification.

The Centers for Medicaid and Medicare Services (CMS) have reported that facilities should allow indoor/outdoor visitation at all times and for all residents (regardless of vaccination status).

However, it is very important to note that this can change at ANY TIME if a facility is on outbreak status. Therefore, we ask that you call your particular Lorien facility directly to schedule your visit.

The visitation guidance clearly states the following:

- If visitors and residents are both fully vaccinated, they can visit without masks and without social distancing as long as they are alone in their room or in a visitation room without unvaccinated individuals. *Lorien facilities will be requiring proof of vaccination.
- Each of the buildings must consider how the number of visitors per resident at one time and the total number of visitors in the facility at one time (based on the size of the building and physical space) may affect the ability to maintain the core principles of infection prevention.
- If necessary, the facilities should consider scheduling visits for a specified length of time to help ensure all residents are able to receive visitors.
- During indoor visitation, facilities should limit visitor movement in the facility.
- Visits for residents who share a room should not be conducted in the resident's room, if possible.

For more information, please review: <https://www.cms.gov/files/document/qso-20-39-nh-revised.pdf>

We understand how confusing all of these changes are and we share your frustration. Our team works tirelessly to ensure they are doing everything possible so that you can visit with your loved one. With that, I also ask you for your continued patience. Even though visitation is opening up, it will take some time for all of the buildings to ramp up and put into place the necessary steps (indicated above) needed in order to comply with the visitation regulations.

Tonight, 5 Lorien buildings are currently on outbreak status although this could change as Mother's Day approaches. Lorien has 9 facilities and each one is different. So it is always possible that some of our buildings may not be able to allow visitation if they are on outbreak status. Again, we encourage you to start contacting your loved one's building to inquire about its current status and to schedule your planned upcoming visit.

Sincerely,
Lou Grimmel, CEO

Lorien Health Services
3300 North Ridge Road, Suite 390 | Ellicott City, MD 21043
Tel: (410) 750-7500 | Fax: (410) 750-7902 | TTY: (800) 735-2258
www.lorienhealth.com