

Lorien Elkridge Visitation

Updated 8/30/21

Your loved one's safety and our team's safety are of the utmost importance to us. Please take the time to read all of this carefully.

Initial: \_\_\_\_\_ There are now six categories that are listed below in bold. For all six categories:

**Meals**

Please be aware that at 12:15 lunch is served and 5:15pm dinner is served. We cannot send a staff member to the visiting areas to assist with eating. If your loved one needs assistance, please talk to a nurse supervisor or plan to

**Therapy**

Many residents received therapy. Visitors cannot go into the therapy gym without specific authorization from the therapy team. Please understand your loved one is here for therapy and if you show up during therapy time, you will have to wait in a visiting area or come back later.

**Ages**

There are no age restrictions. Anyone can visit as long as they can stick to the rules below of the category they fall into.

**Policy Sign Off**

All visitors will now be required to sign off on the policy and initial next to whichever category applies to you.

Initial: \_\_\_\_\_ **Failure to Adhere to the policies below will result in action against the visitor. Below are the actions that will be taken:**

If anyone is seen to not be adhering to the policy below, restrictions on visitation can be placed on the individual guest or resident up to and including full exclusion from any visitations. All of this is at the discretion of the Administrator and/or the Director of Nursing.

Infraction #1 – Guest must schedule visits with 24-hour notice for one week (between 9a-5p); if guest shows up without an appointment, they will be turned away. Guest will not be allowed to go to their loved one's room for one week.

Infraction #2 – Guest must schedule visits with 24-hour notice (between 9a-5p) for two weeks; if guest shows up without an appointment, they will be turned away. Guest will not be allowed to go to their loved one's room for two weeks.

Infraction #3 – Guest must schedule visits with 24-hour notice (between 9a-5p) indefinitely until noted otherwise by the Assistant Administrator, Administrator or the

Director of Nursing; if guest shows up without an appointment, they will be turned away. Guest will not be allowed to go to their loved one's room.

Infraction #4 – Temporary ban from visitation for a length of time that will be determined by Administrator and Director of Nursing with support from government authorities if needed.

Initial: \_\_\_\_ **Unvaccinated Resident outside of 14-day Observation period or Unvaccinated Visitor:**

- The visits must be scheduled (between 9a-5p) and are limited to a maximum of two-60 minute slots per day with strong supervision.
- We ask for 24 hour notice but will always try to accommodate if possible.
- Visits can be scheduled for any day of the week. There is no limit on the number of days per week.
- There are two indoor areas for visitation and one outdoor area, but only two visitations can happen at a time.
  - o The indoor setups will be in the lobby area near the aquariums.
  - o The outdoor setup is to the left of our main entrance and will have shade provided.
- There are two guests allowed per resident. This cannot be combined with any support or compassionate caregivers. There should never be more than two guests with a resident.
- All parties must be masked at all times.
- There is no eating for either the resident or the visitors (masks cannot be removed).
- All parties should remain distanced throughout the stay but are allowed one embrace per visitor with the resident.
- You will receive a pink badge noting you are a visitor, please make sure it is visible.
- The designated bathroom is the Lobby level bathroom down the new Assisted Living hallway.

Initial: \_\_\_\_ **Unvaccinated Resident within the 14-day Observation period or a Person Under Investigation (PUI):**

- No daily visits allowed until out of observation
- Compassionate caregivers and support caregivers are allowed to visit. See below for more information.

Initial: \_\_\_\_ **Vaccinated Resident and Vaccinated Visitor:** Seven days per week there will be open visitation from 10am until 6:30pm. We have extended the time to 6:30pm for leaving, **but** you can arrive no later than 6:00pm.

There is no visitation on the day of admission. If there is a thought that visitation needs to happen on the day of admission, it must be approved by the Administrator or the Director of Nursing.

We will have 15 areas setup that people will be able to go to with the resident and have a visit with no limit on the end except the 6pm time. There are four outdoor setups which include shade and 11 indoor setups. These are going to be designated visitor only areas and not areas for staff. All areas except those that are outdoors should not have residents at them either. There is a possibility that our

residents will be outside enjoying the outdoor visiting areas and we ask that you understand that the space outside may be limited.

These areas will have two or three chairs and a full table or a side table for you to put items on. The areas will be spread out enough that you should feel comfortable taking your mask off if you so desire and it will have hand sanitizer available. The areas are setup for a maximum of one resident and two visitors. **There can never be more than two visitors with a resident. You cannot combine Support or Compassionate caregivers to go above two visitors and one resident.**

When entering the building, **there will be a symptom screening that is done by the facility instead of by the individual.** We will then need you to let us know if you are planning on an indoor or outdoor visit. We will keep a tab on the available areas similar to the way a restaurant keeps tabs on its open tables. If you decide that you want to change the location of your visit during your visit, we ask that you stop by the front desk and check in to make sure there is available space and that we are aware.

When you check in, we will need to confirm if you are vaccinated. If we are unable to confirm you are vaccinated, we have to assume that you are not **and you will have to have an unvaccinated visit if it is available.** Once you are confirmed to have been vaccinated, you will receive a green badge noting that you are a vaccinated visitor. This will allow staff to properly identify that those without masks in the visiting areas are there per our protocol. Please make sure it is clearly visible.

**When this discussion is completed, you will be asked to wait in the lobby while confirmed good to proceed back. Visitors that the facility does not know will take more time to get in. Visitors that are established and handle themselves properly will be allowed to pass through this process more quickly.**

**One visitor will be able to go get the resident.** If there are two visitors coming at once, one visitor will make their way to the visiting area while the other visitor can get the resident and then head immediately to the assigned visiting area. A mask will be required at all times when in the hallways and resident room. We insist that you stay in the resident rooms **no longer than five minutes** and we insist that you stay on your loved one's side of the room at all times. When your loved one is ready, you will escort them to the designated visiting area. There should be no roaming the halls or stopping in other areas. If you need assistance escorting to and from the visiting areas, we will happily assist you.

If your loved one is nowhere near ready, we ask that you alert the staff and then find yourself a visiting area to wait. **You cannot be in the room for more than five minutes. Our team will escort your loved one to meet you when they are ready. Please always expect this to be the case and plan to spend time in the visiting area waiting for your loved one. If you know your loved one takes time to get up, please call ahead to let us know. We hope that if you show up and your loved one is not ready, it should take no longer than 15 minutes to get them ready. Please understand this is not always the case with so many variables going on.**

There will be certain areas designated for food. The outdoor areas will welcome food as well as the 3<sup>rd</sup> floor in our new Assisted Living and the 2<sup>nd</sup> floor of the Assisted Living. Both of these areas will have phones nearby in case there is any sort of emergency when eating. We ask that if you'd like to assist your loved one with their meal that you eat indoors so that you have a phone and someone

nearby if necessary. Please press 0 on our phone to get the receptionist. Other numbers are 501 and 502 to get our nurses stations.

Vaccinated visitors will be allowed to use any bathroom in the facility.

Please communicate with your other family members to make sure they are not already here with your loved one and you may not be able to visit.

Initial: \_\_\_\_\_ **Vaccinated Resident and Vaccinated Visitors in Private Rooms (Or Semi-Private Room without a Roommate):**

All of the above applies except that you could have your visit in the residents' rooms if you so desire. If you would like to get out of the room and to a designated visiting area, you are welcomed to do so. We just ask that you check in with our front desk so they know which area you are going so they can mark it accordingly.

This also includes people who are in a semi-private rooms but there is no assigned roommate. If the roommate happens to be out of the room for something temporarily, this room is still considered semi-private and should not be used as a visitation area. The five-minute rule would still apply in this situation.

If employees enter the room, we ask that you put your mask on if possible. It is not absolutely required and would result in conversation, but we would appreciate the courtesy

**There can never be more than two visitors with a resident. You cannot combine Support or Compassionate caregivers to go above two visitors and one resident.**

Initial: \_\_\_\_\_ **Support Caregiver**

[https://health.maryland.gov/phpa/Documents/2020.09.24.01\\_MDOD\\_MDH\\_Notice%20-%20Access to Healthcare Facilities.pdf](https://health.maryland.gov/phpa/Documents/2020.09.24.01_MDOD_MDH_Notice%20-%20Access%20to%20Healthcare%20Facilities.pdf)

**The facility can designate support caregivers for residents if it is deemed appropriate based off the residents disabilities and needs. Not everyone will have support caregivers and if you think your loved one needs one, please contact a Nurse Manager. The support caregivers will have to be able to provide some service that is beyond the services typically provided by the facility. Only the Director of Nursing or her designee can approve support caregivers.**

**Two support caregivers are able to be designated per resident.**

**One support caregiver can be in at a time.**

**Have 24-hour access to the resident.**

**Can be in a private or semi-private room for any period of time they would like.**

Support caregivers cannot be combined with daily visitors. There should never be more than two visitors with a resident in the visiting area and never more than one visitor with a resident in a semi-private room.

Who is designated as a support caregiver can only change one time per week and one person per week. For instance, if someone is going out of town, it can swap to another family member for the week and then back when the original support caregiver returns.

Initial: \_\_\_\_\_ **Compassionate Caregiver**

<https://www.cms.gov/files/document/gso-20-39-nh-revised.pdf>

The facility can designate compassionate caregivers for residents if it is deemed appropriate based off the residents end of life expectancy. All residents are welcomed to compassionate caregivers when this time comes. Only the Director of Nursing or her designee with the support of our Doctors and Nurse Practitioners can designate compassionate caregivers.

Two compassionate caregivers are able to be designated per resident.

One compassionate caregiver can be in at a time.

Have 24-hour access to the resident.

Can be in a private or semi-private room for any period of time they would like.

Compassionate caregivers cannot be combined with daily visitors. There should never be more than two visitors with a resident in the visiting area and never more than one visitor with a resident in a semi-private room.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_