

UPDATED 3.14.19

To Our Residents and Family Members:

We first want to thank you for your continued support and patience as we navigate COVID-19's impact on Lorien and our communities. The safety and wellbeing of our residents and staff remains our first priority.

This week, the World Health Organization (WHO) declared COVID-19 a global pandemic. The President urged nursing homes to restrict all medically unnecessary visits, and yesterday Governor Hogan announced a series of major actions to protect public health and safety and limit the spread of the COVID-19 pandemic in Maryland. Among those actions, he raised the Maryland Emergency Management Agency (MEMA) activation level to full and closed all senior citizen activities centers beginning today until after termination of the state of emergency and the proclamation of the catastrophic health emergency has been rescinded.

In addition, CMS updated their guidelines (3.13.20) regarding visitation, dining, and activities. CMS reported that:

- *Facilities should restrict visitation of ALL visitors and non-essential health care personnel, except for certain compassionate care situations, such as an end-of-life situation on a case to case basis*
- *Communal dining and all group activities, such as internal and external group activities be cancelled*
- *Changes do not apply to Lorien Harmony Hall at this time*

Due to this recent changes, our facilities will be implementing strategies that allow for in-room activities. Individual therapy will still continue.

Signs will be posted on our entryway doors to notify visitors of this new change in policy and we will continue to actively screen all residents and individuals, including staff, who need to come into the building.

To date, there have been no reported cases at Lorien.

We understand that connecting with your loved one and being involved in their care is incredibly important, and there are a variety of other ways you might consider communicating with them. These may include phone, email, text, video chat (e.g. FaceTime and Skype), or social media. Please reach out if you need assistance implementing any of these forms of communication.

Lorien will continue to follow the recommendations of the CDC on prevention steps and we are staying up to date with the CDC recommendations as they may continue to change. In addition,

Lorien Health Services
3300 North Ridge Road, Suite 390 | Ellicott City, MD 21043
Tel: (410) 750-7500 | Fax: (410) 750-7902 | TTY: (800) 735-2258
www.lorienhealth.com



Lorien is in close contact with the local and state health department, and we are following their guidance.

For additional information, please visit the CDC's coronavirus disease [information page](#). The Lorien website also has a Coronavirus informational page which can be found on www.lorienhealth.com and is updated regularly (the direct link: <https://www.lorienhealth.com/coronavirus-info>)

We will communicate new developments as they occur. Again, thank you for your patience and trust in Lorien.

Lorien Health Services
3300 North Ridge Road, Suite 390 | Ellicott City, MD 21043
Tel: (410) 750-7500 | Fax: (410) 750-7902 | TTY: (800) 735-2258
www.lorienhealth.com